

Lake Norman Motor Coach Resort

Policies & Regulations

We at Lake Norman Motor Coach Resort wish to make your stay as relaxing and enjoyable as possible. We will do our best to remedy any problems or concerns you may have. If at any time you feel that something is not right, please feel free to contact the Manager.

RV Conditions: This facility accepts motor coaches: Class A, B, & C; 5th Wheels and Travel Trailers. All must be commercially manufactured, and have a full-body paint and/or fiberglass exterior. All RVs should be fully self-contained and in good cosmetic condition. The approval or disapproval of any RV wishing to enter the premises is at the sole discretion of the Manager.

Age to Rent, Parental Responsibility and Curfew: In order to rent a campsite an individual must be 21 years of age or older. All individuals under age of 18 must be on their sites by 10:00pm. Parents are responsible for the safety and actions of their children and pets.

Check-In & Check-Out: Check-In time is 2:00 pm; Check-Out Time is 1:00pm: Guests may check in earlier if the site is available. If you would like to extend your stay beyond your scheduled departure date, please check with the office 24 hours prior to the departure date to determine availability.

Entrance to the resort is not allowed without official check-in at the Office/Gate House.

Guests / Rates: All guests must register at the Office/Gate house. Rates are based on two adults and two children per site. There will be a \$ 7.00/day charge for each additional person and \$5.00/night for each pet. Maximum of six (6) people and two (2) pets per site. Rates include one motor coach and one tow vehicle. Renters are fully responsible for their guests.

Rates vary according to season, holidays and special events. Please call for more information (877-489-6033)

Day Use / Visitors: Guests may receive visitors for day or overnight. All visitors must register upon arrival, with Welcoming Host at the Gate House. Day use visitors may enter without charges, but overnight visitors will be required to pay the additional guest charge. Visitors who are not staying overnight must leave by 10:00 pm. Overnight visitors are allowed only if there is room within the registered camping Guests accommodations. We reserve right to limit the number of persons occupying or visiting a site.

Reservations / Payments: Advance reservations are highly recommended. All reservations require a deposit by credit card equal to a one-night site charge. Reservations with a deposit will be held until 6:00pm the day of your arrival unless you notify the office of an anticipated late arrival. All charges during your stay are paid by credit card. Holidays, Memorial Day, 4th of July, Labor Day NASCAR races require three-day minimum reservations. Our Express check-in will charge the credit card used to make the reservation for the entire balance of your scheduled stay the evening before your arrival. Credit card receipts and all required paperwork will be provided at the Gate house. One-night deposits are refundable if reservation is cancelled 7 days in advance of the date of scheduled arrival. There are no refunds for Holidays and Race Week. We do not give cash refunds.

Pets: Please limit pets to two (2) pets, if more kindly inform the manager. Please be sensitive to leaving pets unattended in your coach or vehicle due to heat, lonely, barking, etc. Kindly keep pets on a leash, max length 6', and curbed at all times. Please be sensitive and not allow your pets to disturb other guests. Please refrain from allowing pets in resort buildings with the exception of guide dogs or other animals trained to assist the handicapped. Any deposits left by a pet must be disposed of in a sanitary manner. Bags will be provided during check-in and are available in the Pet Park. Pets causing disturbance or harm will be subject to removal from the resort. Breeds of dogs that have reputation of being aggressive are not allowed in the resort: Pit Bulls, Rottweiler, Miniature Pinchers, Chow Chows, Papillion, Liasa Apso and Giant Schnauzers.

Speed Limit: 5 mph

Quiet hours: Our enforced quiet hours are from 11:00pm – 7:00am.

Safety: Due to site topography, be especially careful when using golf carts, mini-bikes, or scooters. Parents are responsible for children on bicycles, roller blades, roller skates, skate boards, etc. Please abide by water safety rules when renting pontoon boats, paddle boats and kayaks.

Parking: limited to one vehicle per site in addition to motor coach, 5th wheel or travel trailer. Additional parking is provide by Gate House for boat trailers, tow trailers, etc

Smoking: Please refrain from smoking resort buildings and on pontoon boats. *Smoking is restricted to RV Bar, deck, guest's motor coach and site.* Please be respectful of your fellow guests while smoking. Please keep site clean of butts.

Alcoholic beverages, Illegal Drugs and Contraband: Our park caters to families, and it is our endeavor to create a wholesome atmosphere for children and adults alike. *Alcoholic beverages are restricted to Deck/Bar area and guest's motor coach and site. Illegal Drugs and Contraband is prohibited at all times.*

Garbage Pick-Up: At time of check-in you can receive the appropriate quantity of garbage bags for your stay. Please place all garage, trash, coffee grounds and other items for disposal in these bags. Please place bags by the roadside, in the morning, for pickup. Trash is picked up at site daily. If additional trash bags are needed, please ask one of our staff.

Bathhouse/Laundry: Open during normal business hours. Please be considerate of fellow guests when using the facilities. Please collect all belongings before exiting the facility. Please remove clothes promptly so others may use the machines. Clotheslines are not allowed: no towels or laundry of any kind may be dried outside.

Theft, Accidents, or Injuries: Lake Norman Motor Coach resort is not responsible for any loss of valuables, accidents, or injuries.

Washing RV: Water is a precious resource in this area, but we appreciate that your coach may be dusty from its travel to the resort. Feel free to give your RV a quick rinse upon arrival, but please: No running water or soaps, and avoid over spraying onto your neighbors site.

Lake Norman: Resort has an onsite marina: We rent pontoon boats, paddle boats, and kayaks. A designated area is provided for swimming in the lake. There are no life guards, swim at your own risk. Boat launch and wet slips are available.

Fireworks and Firearms: Fireworks are prohibited. Firearms are prohibited except as permitted by law.

Site Fences: Fences are installed to ensure safety of our guests. Kindly refrain from putting items on fence, climbing or damaging them in any manner. Please ensure children and pets are away from the fences.

Retaining Walls: **Parents please do not allow children to climb over fences and onto the retaining walls.**

Site Cleanliness: Guests are responsible for keeping their site clean and clear of debris during their visit. Sewer connection must be air tight. Disorderly sites are not tolerated. Unapproved storage containers, large antennas, "For Sale" signs, etc. are not permitted.

Right of Access: LNMCR reserves right to conduct site inspections throughout the resort at any time, including access to the site for landscaping and routine maintenance.

Commercial Activity: No business or commercial activity of any kind shall be allowed on any Unit or from the Resort in general.

Water Craft/Extra Vehicles: Due to site density, the storage of boats, utility trailers, and other excess vehicles in the Resort may be prohibited. Arrangements can be made for storage at a location outside the facility ~ please contact the Manager.

Fires / Barbeques: BBQ grills are provided lakeside. Resort does not provide BBQ grills or fire rings at the camp sites. RVers are welcome to bring their own personal grills and/or self contained fire pits for use at their campsite.

Lake Norman Motor Coach Resort is a privately-owned resort. We reserve the right to select our clientele and refuse anyone. We are a daily, weekly, monthly and seasonal facility and not intended to be a primary residence. We reserve the right to discharge any persons for failure to abide by resort regulations.